

SONY.

Hi-Fi Products
Service Bulletin

CSA-13

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: STRG1ES

No. 406

Subject: Resetting a Scrambled Display

Date: August 26, 1994

Symptom:
(**)

The customer complains that after unpacking and removing the STRG1ES from its box and installing it, the display on the television is scrambled and unviewable.

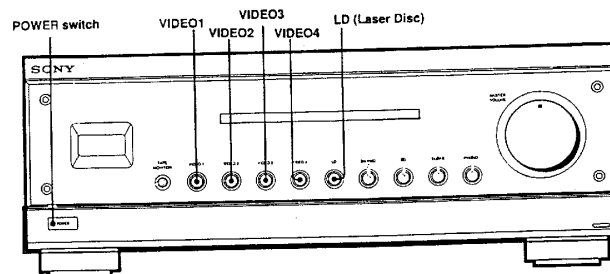
Solution:

The STRG1ES can be reset from the front panel in any one of the following three ways:

- 1.) With the *power OFF* press and hold *video 1 & 3* while holding these buttons in, press the power button *ON*.
- 2.) *Power OFF*, Press and hold *video 2 & 4* while holding these buttons in, press the power button *ON*
- 3.) *Power OFF*, press and hold *video 3 and Laser Disc* buttons in, press the power button *ON*.

In any of the three instances a "data reset - all clear" message will appear on the screen after the unit has been reset.

Front Panel



Reference: FPR-P
Autoflagged - NO

PRINTED IN USA